

A FEEDBACK CULTURE TO DELIVER RESULTS

An organisation's purpose is to deliver results and it is people who deliver them. Organisations have processes in place to improve quality, cost savings and efficiency of production but does your organisation have the right culture and process in place to improve the effectiveness of your people? Do you have a culture that supports thoughtful, constructive, truthful and supportive feedback that allows individuals to excel? Are your managers confident to tackle even the most difficult feedback situations?

If you have any doubts then this one day workshop designed for HR staff and Senior Management is for you.

This workshop will cover:

- Key elements required for an effective feedback culture within your organisation
- How to gain Senior Management engagement and contribution to the creation of the right culture
- Policy and procedures, where do they support an effective feedback culture and where can they hinder, how to get the balance right
- Strategies for communicating the culture, policy and procedures to managers
- Strategies for creating the skills and confidence within your management team to tackle every feedback situation

This workshop will have a maximum of 12 participants and be a creative day from which you will leave with a list of ideas, strategies and action points to take forward in supporting your organisation.

Dates: 30th September 2011

Location: Central London

Cost: £199 + VAT per person including refreshments, lunch and workbook.

To book: Contact us by email at admin@performanceresolution.co.uk or call on 020 8870 9036.